



OpenText RightFax

Your business faces increasing pressure to improve employee and process productivity, and to reduce operational costs.

Whether your organization is small, medium or large, OpenText RightFax meets these challenges by integrating and automating fax and document distribution with your existing business applications. This lets you reduce paper-based operational costs, increase employee productivity, and decrease risks associated with stand-alone fax machines and unsecure email communications.

RightFax Fax Servers

RightFax is a centralized computer-based fax solution that provides faxing capabilities across an organization. RightFax integrates fax and document distribution with email, desktop and document management applications, and enables high-volume fax delivery from CRM, ERP and other host applications.

RightFax provides a comprehensive enterprise fax and document distribution solution that integrates with virtually any industry application while maximizing productivity and cost savings.

"OpenText is the leader in enterprise fax and document distribution and its leadership in the FoIP marketplace is essentially unrivaled in most of the world..."

DAVIDSON CONSULTING, APRIL 2012

"It's got to be astronomical the time RightFax saves ... employees can spend their time resolving client issues rather than chasing documents."

JIM FOSTER, SYSTEM ADMINISTRATOR
AllOne Health Resources





RightFax fax server solutions offer a broad range of customizable functionalities to fit the needs of any organization. Send and receive faxes from back-office solutions, vertical applications, email, MFPs and more. Deliver your documents to other fax users via the fax server, encrypted PDF via email or use the RightFax web-based certified delivery option. Set notifications to meet your needs. So many options, one great solution.

RightFax Key Capabilities

Fully Integrated Network Fax Server

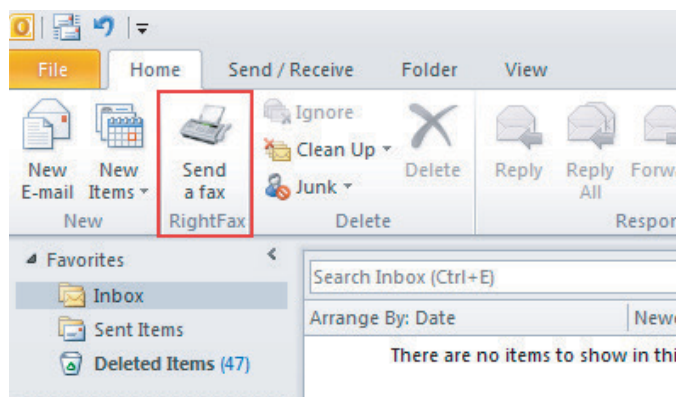
- Integrate with key business applications—ERP, ECM, CRM and HIM systems for improved flow of business-critical documents.
- Integrate seamlessly with telephony infrastructure for a robust unified communications implementation.
- Send faxes as easily as emails with full email integration for Microsoft Outlook, Lotus Notes and any SMTP email client.
- Leverage your investment by integrating with your existing MFP fleet.

Fully Auditable Receipt and Tracking

- Instantly verify document transmission and receipt with a full audit trail and customizable notification options.
- Provide auto-reply responses from one or more RightFax mailboxes for inbound faxes and fax replies to the sender.
- Easily access archived faxes of all inbound and outbound fax transactions.

Security and Privacy

- Ensure secure document delivery using fax, encrypted PDF via email, or web-based certified delivery.
- Provide top-notch privacy by routing faxes to electronic inboxes instead of fax machines in public areas.
- Enjoy full support and compliance with industry regulations, such as HIPAA, Sarbanes-Oxley and Section 508.
- Manage automatic routing of faxes to groups of users for fast, efficient and secure processing.
- Enable managed review of confidential faxes prior to sending with a fax authorization system.
- Use established Windows security system by linking each fax server user ID to a Windows user account.



Send faxes with built-in integration with Microsoft Outlook. Sending a fax is as easy as sending an email.

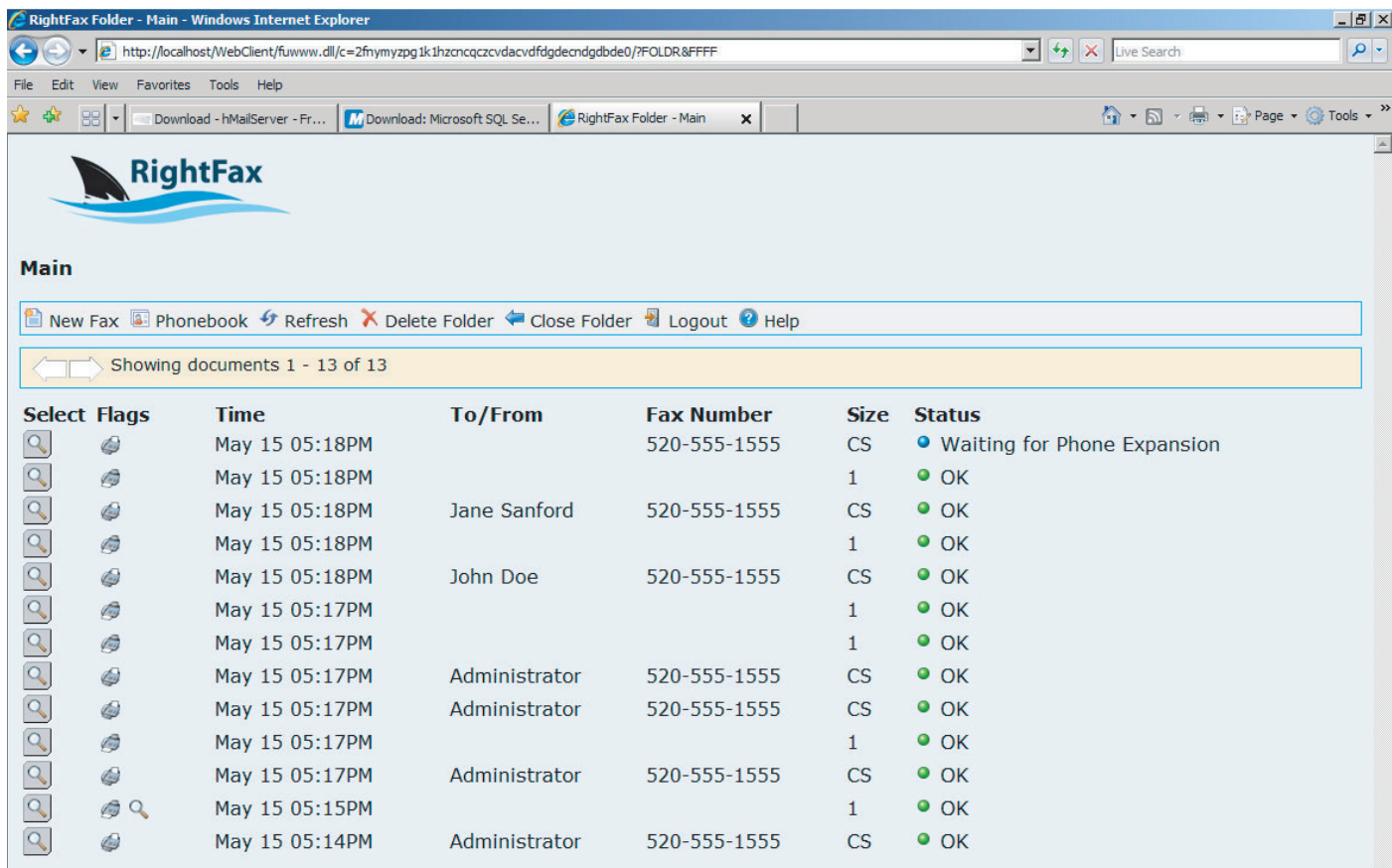
RightFax Key Benefits

Efficiency and Productivity

- Increase productivity by sending, receiving, and managing faxes from virtually all desktop and email applications, including Microsoft Outlook, Lotus Notes and any SMTP client.
- Shorten business cycles by delivering invoices and purchase orders instantly via RightFax.
- Cut costs and improve business process by integrating RightFax with ERP, CRM and ECM back-office applications.
- Eliminate the cost of operating and maintaining stand-alone fax machines.
- Maximize productivity and improve ROI by integrating with leading MFPs.
- Reduce transmission time by using RightFax Internet Connector to send large faxes without the worry of long transmission times, failures or channel congestion.

Cost Reduction, Recovery and Avoidance

- Eliminate or minimize long distance charges by leveraging least-cost routing to route outbound faxes between RightFax servers on a LAN or WAN.
- Further reduce telephony charges by consolidating traffic to eliminate phone lines, and scheduling fax transmissions to use off-peak phone rates.
- Eliminate fax transmission costs with RightFax Internet Connector, which bypasses the telephony network and sends documents securely via a direct internet connection.
- Further reduce costs by implementing a virtual RightFax environment for performance optimization, load-balancing, redundancy, and disaster recovery.
- Prevent expensive audit failures with a full audit trail of every fax sent and received.



Access RightFax in several different ways, including through a web-based application, (pictured above). Also, send faxes from applications such as SAP, SharePoint, Lotus Notes, Microsoft Outlook and other desktop applications.

RightFax Server Editions

RightFax Branch Office Server

Branch Office Server is ideal for smaller operations, departments or branch offices that need to be able to manage their documents independently, even in the case of a failure at a central data hub.

RightFax Business Server

Business Server is the workhorse of small to mid-size companies with a higher level of fax needs. No matter what your business does, Business Server is a safe investment because it can grow with you.

RightFax Enterprise Server

Multiple enterprise fax servers work together to provide a network that integrates with the unique systems of your large business.

Supports extremely high volumes, advanced integrations, and additional add-on modules.

Enterprise Server is designed for national or global companies that require Enterprise-wide fax capabilities.

RightFax Enterprise Suite

Enterprise Suite delivers the same functionality and compatibilities as Enterprise Server, but includes even more add-on modules as a discounted bundle.

RightFax Enterprise Integration

With Enterprise Integration, we have done the work for you and bundled our best features into one comprehensive fax and document distribution solution.

RightFax Server Editions Comparison		Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
Maximum Users		100	Unlimited	Unlimited	Unlimited	Unlimited
Number of Channels		2 or 4	1 to 30	1 to 1024	1 to 1024	1 to 1024
Least-Cost Routing		✓	✗	✓	✓	✓
OCR Conversion and Routing		✗	✗	✓	✓	✓
Automatic Fax Aging and Deleting		✓	✗	✓	✓	✓
RightFax Internet Connector		+	+	+	+	+
PDF Module		+	+	+	✓	✓
Searchable PDF Module		✗	+	+	+	+
Barcode Routing Module		✗	+	+	✓	✓
SecureDocs Module		✗	✗	+	+	+
Shared Services Module		✗	✗	+	+	+
XML Generator Module		✗	✗	+	+	+
Integration Module		✗	✗	+	+	✓
Business Integration Module		✗	+	+	+	+
SMTP/POP3 Gateway		✓	✓	✓	✓	✓
Connector for Microsoft Exchange		+	+	+	✓	✓
Connector for Lotus Notes		+	+	+	✓	✓
Connector for SAP		✗	✗	+	+	✓
Connector for IBM FileNet		✗	✗	+	+	+
Connector for Microsoft SharePoint		✗	+	+	+	+
SMTP Connector for MFPs		✗	+	+	+	+
XML Connector for MFPs		✗	+	+	+	+
Connector for Hewlett Packard MFPs		✗	+	+	+	+
Connector for Ricoh MFPs		✗	+	+	+	+
Connector for Xerox MFPs		✗	+	+	+	+
Connector for Konica Minolta MFPs		✗	+	+	+	+

✗ - Not Available
 ✓ - Included
 + - Optional

RightFax Server Editions Features and Additional Modules

Maximum Users

Enable fax for up to 100 users for small offices or unlimited users for larger organizations.

Number of Channels

Regardless of the size of your fax needs, RightFax as a solution that matches the number of channels your business needs to send and receive fax documents.

Least-Cost Routing

Leverage least-cost routing to route outbound faxes between RightFax servers on a LAN or WAN to minimize or eliminate long distance charges.

OCR Conversion and Routing

OCR Conversion converts any sent or received fax from a TIFF image to a text version of the image. OCR Routing scans the first page of a received fax and routes the entire fax based on configurable criteria such as a person's name, an account number or department.

Automatic Fax Aging and Deleting

Configure RightFax to automatically delete a group's or individual's faxes after a prescribed time period.

RightFax Internet Connector

The RightFax Internet Connector is a service which provides an Internet connection between two RightFax fax servers that bypasses the telephony network. The result: a brand new way of faxing that eliminates telephony cost entirely. This technology extends the existing capabilities of RightFax by fundamentally changing the way faxes are transmitted. Because the RightFax Internet Connector uses the Internet to transmit faxes, transmission speed is significantly faster. Simply put: you can now fax at the speed of the Internet.

The RightFax Internet Connector uses encryption and inspection techniques to protect documents during transmission. In addition, faxes are transmitted as tamper-proof TIFF files unmatched in document security, fidelity and legal standing.

PDF Module

Easily convert PDF and Postscript documents into outbound faxes.

Searchable PDF Module

Quickly and easily perform a full-text search on inbound and outbound faxes. (Requires RightFax PDF Module for outbound search capability).

Barcode Routing Module

Efficiently route inbound faxes based on a bar code on the cover sheet or first page of a document.

SecureDocs Module

Securely transfer files of any type via web-based secure delivery or encrypted PDF sent via email to recipients with confirmation of receipt and audit trail.

Shared Services Module

The RightFax Shared Services Module enables two to four RightFax Servers to operate as a single unit by utilizing a common set of data including users, groups, and fax documents. It increases performance and capacity by sharing and distributing workload across servers. The module adds high availability through duplication of critical system functions, so it can keep running even if sites or servers go offline. Additionally, it is scalable to meet changing needs by adding and removing components.

XML Generator Module

The RightFax XML Generator Module exports sent or received faxes as structured XML data files containing all the metadata that accompany fax images. This allows integration with XML-based systems and applications.

Integration Module

The RightFax Integration Module ties back-end systems into RightFax to automatically deliver documents by fax, email, print, SMS messages, certified email, or certified and encrypted email. Delivery from Oracle, SAP, ERP, and CRM systems is easily customizable with RightFax facsimile command language (FCL), XML, Java and raw text.

Business Integration Module

The RightFax Business Integration Module empowers your small business or department to automatically deliver documents. Contains the full capabilities of the RightFax Integration Module, but is limited to two inputs and only fax or print output.

SMTP/POP3 Gateway

The SMTP/POP3 Gateway is an email gateway allows users to send and receive faxes through compatible third-party SMTP/POP3 email servers, such as Microsoft Office 365 and Google Apps.

Connector for Microsoft Exchange

Integrate RightFax with Microsoft Exchange email systems. As a Microsoft Gold ISV Partner, OpenText fully supports faxing with Exchange Server 2010. Connector for Microsoft Exchange enables users of Exchange Server 2010 and prior versions to conveniently send, receive, and organize fax documents directly from Microsoft Outlook.

Connector for Lotus Notes

Integrate RightFax with Lotus Notes/Domino based email systems. Integrating RightFax and Lotus Notes creates a fully united fax and email solution that allows users to send, receive and manage faxes directly from their Notes client. By using familiar Lotus Notes commands, end users can send and receive faxes the same way they send email.

Connector for SAP

Enjoy inbound and outbound fax integration with SAP systems. The RightFax Connector for SAP automates high volume document production and delivery and integrates fax into SAP applications. Supports up to 15 connections to SAP Clients.

Connector for IBM FileNet

Integrates with IBM FileNet enterprise content management solutions and converges fax and document management technologies to allow companies to convert, index, route and store inbound fax documents in FileNet.

Connector for SharePoint

Capture images directly into SharePoint Server and automate business processes. Enhanced image management is now possible with the Fax Server Connector for SharePoint as fax images delivered to SharePoint libraries can now conform to enterprise document policies, security and lifecycle management, providing improved compliance and accessibility.

MFP Support

Fax paper documents by scanning them at a MFP with a RightFax MFP Connector. RightFax offers two types of connectors – Universal (SMTP & XML-based) and Personal (Ricoh, Xerox, Konica-Minolta, & HP Specific). With either type of connector, you effectively add RightFax fax send capability to the MFP without the need to purchase expensive embedded MFP fax kits.

- RightFax SMTP Connector for MFPs (Universal)
- RightFax XML Connector for MFPs (Universal)
- RightFax Connector for Xerox EIP MFPs
- RightFax Connector for Xerox MFPs (non-EIP)
- RightFax Connector for Ricoh ESA MFPs
- RightFax Connector for Konica Minolta MFPs
- RightFax Connector for HP MFPs
- RightFax Connector for HP OXP/d MFPs

Conclusion

RightFax improves the flow of your company's vital information through business-critical fax and document distribution. Whether your organization is small, medium or large, RightFax increases employee productivity and decreases paper-based operational costs. RightFax has met these needs for over 25 years and continues to lead the market by integrating secure fax automation into email, front offices, back offices, the web, MFPs, and nearly any system or application.

About OpenText

OpenText, a global ECM leader, helps organizations manage and gain the true value of their business content. OpenText brings two decades of expertise supporting 100 million users in 114 countries. Working with our customers and partners, we bring together leading Content Experts to help organizations

capture and preserve corporate memory, increase brand equity, automate processes, mitigate risk, manage compliance, and improve competitiveness.

For more information, visit www.opentext.com.

About The Fax and Document Distribution Group

OpenText Fax and Document Distribution Group, makers of RightFax, is the worldwide market leader in fax and electronic document delivery solutions. Companies rely on OpenText to securely and reliably send, receive, and manage millions of fax documents each year using enterprise solutions for Fax over IP, production fax, hosted fax and integrations for fax automation.

OpenText's leading fax server software and document distribution solutions help organizations reduce costs and risks associated with stand-alone fax machines while integrating with existing applications and devices. Products include OpenText RightFax, OpenText RightFax OnDemand, OpenText Fax Appliance, OpenText FaxPress and OpenText Alchemy.

OpenText Professional Services

OpenText Professional Services offers a broad range of business and technology consulting services depending on the scope, complexity, and objectives of your organization's technology and operations initiative.

We offer a team of highly-skilled engineers who are experts in the implementation, development, and consulting of Fax and Document Distribution Group products. The professionalism of our experienced consultants and technologists will also maximize and enhance the value of your products, and ensure your system is up and running quickly.

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