# Going paperless: Taking the pain out of patient registration

*Despite healthcare providers' attempts to go 100% digital, they will be handling large volumes of paper for some time. These include IDs, insurance cards, patient registration forms, referrals, health surveys and other documents. Providers may be torn between abandoning paper for electronic forms or attempting a hybrid approach – where documents that originate both electronically and as scanned and converted paper are part of the workflow. Either way, the data must be entered into patient records and billing systems. And manual entry and paper handling add time and increase the risk of mistakes – which means that documents can't always be found when needed for insurance verification, Joint Commission or other compliance needs. All of which are easily overcome with ABBYY.*

ABBYY data capture and classification technology combines the convenience of scanning with labor-saving tools that identify document types, extract their data and link them to the correct patient record. Patient intake staff simply scan the documents, and ABBYY software "reads" the data. Faxes and emails can also be automatically captured and added to patient records. The result is a streamlined registration process that is efficient for patients and easy for staff. Plus, many providers also look to extend the ABBYY platform directly to patients so that they can use portals and mobile devices to capture data and submit documents themselves.



## Improve patient experience with ABBYY

Take the data. Leave the paper. ABBYY offers an affordable standalone solution with options that scale to a complete enterprise or clinic wide solution. Either way, the technology is highly accurate and automatically learns to recognize documents of different types, transforming them into information that is immediately ready to use in other clinical or business applications.

## Whitepaper

Reimbursement rates from insurance companies and the government are falling, but administrative costs related to paperwork are rising. To maintain revenue and quality of care, you need to reduce costs and increase efficiency. And Ralph Gammon's whitepaper, *Applying Document and Data Capture Software in the Healthcare Industry* shows how. **Download the whitepaper.**

# Features

## ABBYY technology: The right start to patient registration

ABBYY ensures precision capture and classification of content using validation rules, automated classification and other advanced features that prevent errors by accurately identifying documents and data.

With advanced technology from ABBYY, providers can create faster and more efficient insurance verification processes, easily share registration information between departments, and reduce the costs of storing and maintaining paper files.

## With ABBYY capture and classification technology, healthcare providers can:

- Enable self service by letting patients submit required documents via web portals or mobile devices

- Eliminate manual data entry which is costly and error prone

- Improve accuracy and availability of patient registration information

- Ensure registration information is audit-ready with automatic control over signed forms

- Create a faster and more efficient onboarding process

- Facilitate superior patient experience and increase patient satisfaction ratings

- Deliver full chain of custody and audit of the capture process

Even better, this powerful technology is easy to use and makes short work of processing everything from ID cards and release forms to forms with check boxes.

## Prepare for tomorrow's challenges today

Healthcare reform, increased regulation, audits and HITECH compliance are just a few of the challenges you face to maintaining excellent, affordable care. ABBYY data capture and classification solutions help by reducing costs, increasing productivity and streamlining information exchange processes throughout your organization.

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## Learn More

Find out how ABBYY makes the capture and processing of any paper or digital form easy. Visit ABBYY.com or call 866.463.7689.

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